

Knowledge Base Article

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Overview

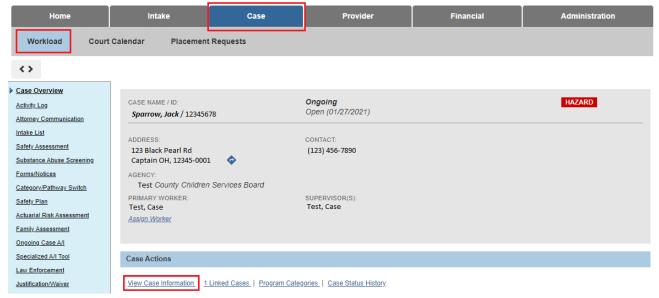
This article provides step-by-step instruction on how to copy an address from one case to another in the Ohio SACWIS system.

Navigating to the Screen

- 1. From the Ohio SACWIS **Home** screen, click the **Case** tab.
- Click the Workload tab.
- Select the appropriate Case ID link.

Note: If you know the Case ID number, you can also use the Search link at the top of the **Home** screen and navigate to the **Case Overview** screen.

4. On the Case Overview screen, click the View Case Information link.

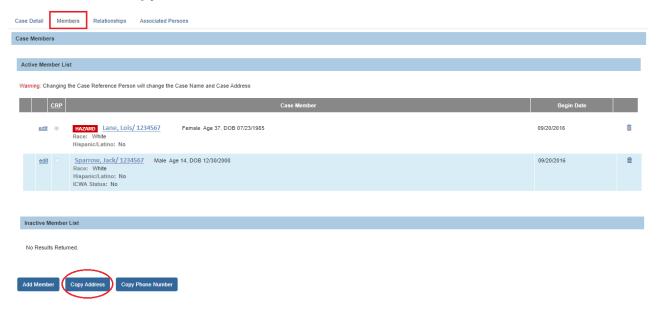


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Copying a Case Members Address

The **Assignment Information** screen appears.

- 1. Click the **Members** tab. The **Case Members** screen appears.
- 2. Click the **Copy Address** button.



The Select Primary Address to Copy screen appears. All case member(s) with a current non-end-dated primary address display on this screen.

Click the Select link for the person who you want to copy the address from.



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The **Copy Address To** screen appears displaying all case member(s) with a different current non-end-dated primary address or no address.

- 4. Select the check box for the person(s) who you want to copy the address to.
- 5. Click the Save button.





A verification message appears showing that the address was copied successfully.



If you have additional questions pertaining to this Deployment Communication, please contact the <u>Customer Care Center</u>.

